

In the last 12 months:

Our Restorative Justice team has operated **14** structured programmes, working with **95** young people directly involved in gang fighting. Overall the team has worked with **1555** young people.

Our School Support Service held **413** conferences in 2007 and supported **172** pupils from being excluded from school. The team has worked with over **12,000** primary and secondary school pupils on a range of citizenship and safety programmes within all the Learning Communities in Glasgow.



making Glasgow safer together - 24 hours a day

In the last 12 months:

Our Prevention and Diversion Services team has provided a broad range of opportunities for young people across the city, including engagement through mobile youth resources which have helped attract **17,670** attendances from young people (an increase of over **100%** on the previous year).



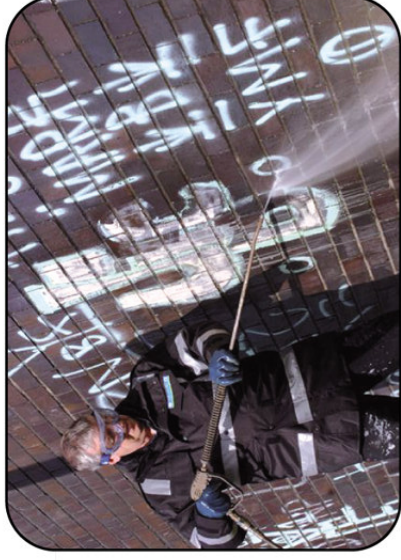
making Glasgow safer together - 24 hours a day

Cleaning up our city



making Glasgow safer together - 24 hours a day

6.30am



Graffiti Removal
and Enhancement
Service

2.18pm



Community
Enforcement
Officers



making Glasgow safer together - 24 hours a day

3.58pm



Environment
Community
Action Team

8.47pm



City Centre
Enhancement Team



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In the last 12 months:

Our Graffiti Removal Teams have removed **33,979** incidences of graffiti

The percentage of offensive graffiti removed within two days was **84%**

Our Environmental Community Action Team have co-ordinated **132** community clean-ups, involving more than **18500** hours of community volunteering (including **4532** hours from young people under 16)



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In the last 12 months:

Our Environmental Community Action Team is the first of its kind in Scotland to work on developing community involvement in addressing environmental issues on such a scale.

Our Community Enforcement Officers have issued **4,698** fixed penalty notices.



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In the last 12 months:

The work of our teams, and our partners, has won recognition and awards through Forward Scotland and also Keep Scotland Beautiful for its innovation and level of success.

A recent Clean Glasgow evaluation highlighted “half or more of respondents believed the city centre and local areas were cleaner than prior to the campaign” .



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Providing community reassurance



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5.15pm



Community Safety
Patrol Officers

12.48am



CCTV



making Glasgow safer together - 24 hours a day

2.37am



NiteZone safer
transport initiative

5.04am



Building
Security Service



making Glasgow safer together - 24 hours a day

In the last 12 months:

Our Community Safety Patrol Officers undertook **55,058** hours of patrol time.

We introduced **10** new mobile CCTV vehicles which has conducted **9,132** hours of mobile CCTV neighbourhood patrols and also supported numerous police operations.

During 2007, our **NITE ZONE** safer transport initiative was used by over **560,000** people.



making Glasgow safer together - 24 hours a day

In the last 12 months:

We manage, deploy and monitor a network of **418 public space CCTV cameras** on behalf of Glasgow City Council. During the past year, **1,274** images were provided as evidence to our partners utilising streaming technology.

Our Building Security Service undertook **40,087** mobile patrols and responded to **96%** of alarm activations within 30 seconds.



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Supporting families and individuals



making Glasgow safer together - 24 hours a day

8.30am



Home Safety and
Security Service

1.37pm



Victims and
Vulnerable
People Service



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