**BOOSTING**SOCIAL INNOVATION



## INTEGRATED ACTION PLAN-2018-2023 GDANSK-INNACZEJ

## GDANSK- OTHERWISE SPACE FOR SOCIAL INNOVATION

**ENGLISH SUMMARY** 



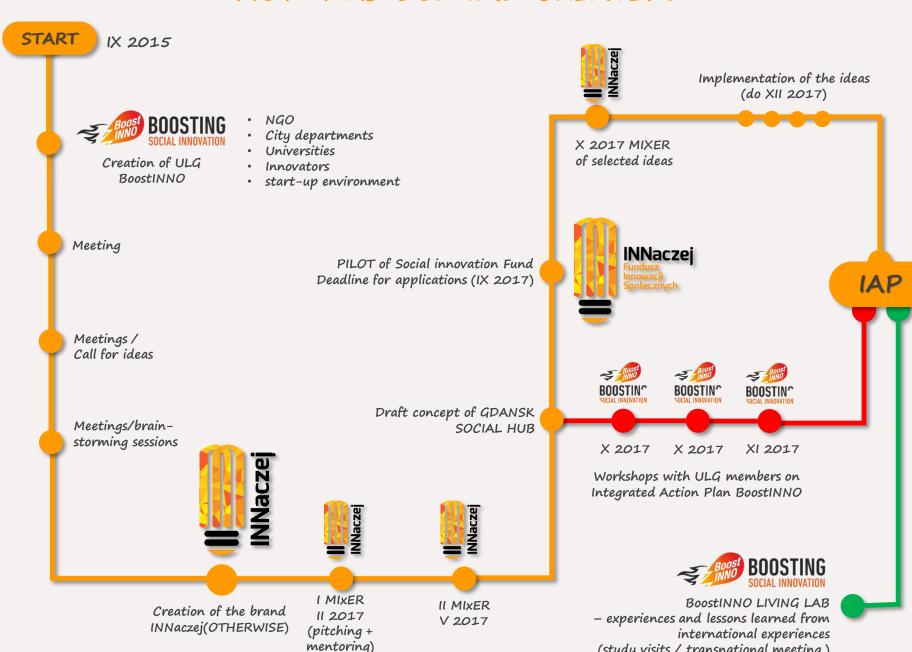








### HOW WAS OUR IAP CREATED?



(study visits / transnational meeting)

# GDANSK CHALLENGES

- Lack of community of people interested in social innovation – presence of diffused individuals
- Lack of <u>space</u> for social innovation and meeting place for people interested in changemaking
- How to <u>communicate</u> about social innovation to Gdansk citizens and other stakeholders
- How to <u>identify</u> ,,unusual susspects"?
- · How to scale up social innovation?

# We are creating Social Innovation Powerhouse

-interactions between people which lead to happiness, not just a building

Roof above head will be needed-but just to have a meeting place, where people can talk and experiment.

Because in changing the world for a better place PEOPLE are the most important and (what can be suprising) interactions between them: from talk to emotions—from watching eachother to common actions, from arguing to understanding and total trust.

It have to be more bulding relations rather than space.

Way, road, feelings, spirit and culture in which everybody will feel good, were we are stimulating eachothers, where we will create teams and together improve our lives.



Thanks to diverse interactions, during identifying and testing different ideas, real — social innovations will come up —. But not only. All of that, what will turn out to be valuable, but not necessarly being social innovation will be shifted to other forms of support

offered by city, NGO's or business.

It is here, where people meet. People with problems or those who don't know about them, those who knows how to solve them or those who can home up with sollution. Also such people who will help in idea implementation.

Reminder: innovation depends
on people -and their
characteristics and attitudes,
skills and knowledge as well as
motivation -much more than
from planned processes, tools or
infrastructure

#### THROUGH PEOPLE, FOR PEOPLE AND WITH PEOPLE



- Look at reality around you from different perspective, recognize what you can do otherwise

- Is need well recognised? Is it the only solution? Are there any better ideas?

If new solution concerns people, is implemented with people and it's aim is to improve their lives by giving them fishing fod instead of fish- it's for sure social innovation



Innovation should be tailored-made, uniquie solution for particular group of people, places etc.



WHY DO WE NEED SOCIAL?— if we better address our problems, fulfilled our needs, and just improve our everyday lives, that means that social innovation makes us happy. And happy Gdansk's citizens, means happy city. City of Gdansk®

## "Process" of social innovation creation

Both well-known problems and new challenges

At this stage we have to be ready for CHANGE or even abandonment

It's not yet social innovation, we have to acknoledge it's effects!

Recognition of our social needs/ challenges

Quantitive and quality assesment

We evaluate social effects—Have we improved quality of our life?

Acting - we implement it into life, scaling

We are disscussing all the time!

We improve and we have new sollution!

Who and with whom can respond

to this needs in best way

What ideas do we have to realise our needs

What are sollutions for implementation and financing of our ideas?

We check and test our prototype/idea

We can find "changemakers/unsuual suspects" in many unusual places

Many ideas Will just stay as ideas

Differents roads can lead to the same place.....

Many protogypes will not work in reality

#### Instead of the "process", better oiled gear maschine

Improving life in our city is like well oiled gear maschine, where in which each sprocket is important and if even one malfunctions, the whole machine can become obliterated.

Rules are like lubricant thanks which whole maschine is working smoothly: we are using common language of values so we are understanding each other and we can trust each other Social needs are needs of people, that means ours, citizens of Gdansk that mean ideas how to improve quality of our life should be worked out with us, for us and through us.

Among us there are innovators—some of us are already inventing something, other have just ideas, but there are also those who don't even know that could be great, changemakers".





## Why do we need rules?

System of suport for social innovation is complicated machine, which mesh different interests, people, institutions and their opinions, possibilities and expectations.

It's natural that tension arise. Just like good lubricant in the gear machine reduces friction, so the rules - agreed and accepted by all participants of the emerging system allow it to operate efficiently.

It is a readable "charter of principles" that everyone involved in running of the system will identify with. It's sharing the same language and thus shaping the culture of dialogue. And a real dialogue builds trust, without which "changmekers" do not dare to invent and then test bold ideas. Trust facilitates contacts between the participants of the system – they become more frequent, freer and more sincere.

As with every "charter" it's easy to forget about it, but it's important that without those values we won't see changes for better and we can fast loose the feeling of sense of our activities. Maybe there will be innovations, but not social and not causing a snowball effect. They will be punctual both from the side of implementation and effects



Openess – for everobody who want to join ,, the system" and obey it's charter of principle

Partnership – greting familiar with social problems and trying to solve them together with all available in partnership competences and assets

Connectedness/networking approach seeing each others in wider scale and city ecosystem

Transparency jest gwarantem bezpieczeństwa uczestników, budowania kultury dialogu i budowania zaufania. Jest też niezbędna do tego, aby każdy z nas mógł ocenić jak nasz system działa. Oznacza, że nasze zamiary, sposób działania, decyzje i oceny efektów muszą być jawne i jasne dla każdego, kto w systemie działa ale też go tylko obserwuje – czyli dla wszystkich mieszkańców Gdańska.

Diversity —colletive wisdom and searching for sollution from diverse perspectives

Flexibility – system need to be flexible and constantly adjust to need of those who really use it!

Creativity and spontaneity - creative need to be whole system supporting SI, not just innovator

Focusing on the common good The core of social innovation is improving our lives better, improving our city. Social innovations create a common good.





# "A wise man will make tools of what comes to hand" – Thomas Fuller

- good atmosphere without tools will induce innovation, but even best tools without good spirit won't increase innovation

#### Our rules are tools for creation of innovation culture

Stages of suport

Identifying problems and challenges

Searching for changemakers

Support of changemakers

Support of ideas – testing and implementation

Verification of desired social change has happned?

#### Types of tools:

- · Research and statistic data, foresights, deliberative panel,
- · Consultation
- Analysis of city reporting
- workshops, discussions
- Citizens panels, consultations, participatory budget, meetings with NGO's, activists, teachers
- Supervision of social workers
- · Open space
- · Workshop, meetings, trainings,
- FuckUp Nights
- networking
- · Providing meeting space, mentoring
- · Workshops, meetings, trainings
- Need analysis
- Business plan creation
- Finansing: public grants, innovative public procurement,
   Seed Capital, Venture Capital itd.
- · Research and statistic data
- Surveys and interviews
- Focus group research
- Analysis of experiences

What we want to achieve??

We want to solve our Gdansk challneges and address our needs better and through it live in happy city

And more concrete?

Detailed aims

We want to have SPACE full of life, interactions between different people and organisations

We want to act together- connect information, knowledge, experiences, ideas, tools, funds and sollutions

What we want to do??

To adapt building for our needs

To work out in participatory way rules of new SPACE

Plan for actions

To map Gdansk social ecosystem

Activities

 Headquater/space for social innovation

 Technical equipment

Place, which atmosphere will be natural hatchery of social innovation

- Statute
- Organisational structure
- Choosing host of the space
- infastructure.
- Budget
- Rules
- Partners

Organisational culture of that place will be great example of perferct conditions for social innovation

- Programme of the space
- Calendar of events and other related meetings
- List of mentors/ base of resources
- Map of sources of financing
- Program of promotion and communication

Activities will have aim to inspire/involve and create interractions between people

- Map of social policy ecosystem
- "Address book" of people and business institutions working in social field

Better recognition of people and organisations working in social field

What will be produced?
Products and results

TIMETABLE		2018				2019				2020			2021			2022				
TIMETABLE	1	11	111	IV	ı	11	111	IV	ı	11	111	IV	ı	11	11	\ \	ı	11	11 1	\ \
Social Innovation Fund IS + Mixers																				
Brand INNaczej (otherwise) with portal and social innovation promotion in Gdansk																				
Taking over building ul. Dolna Brama 8																				
Pre- inauguration during final conference BoostINNO (workshops with designers)																				
Temporarly use of space																				
Working out programme for the space																				
Mapping Gdansk Ecosystem of Social Innovation (Horizont 2020)																				
Implementation of URBACT Transfer Network CommUnities																				

#### SOURCES OF FINANCING

### BUDGET

Planned projects ( in application proces)	AIMS	Status (May 2018)
CommUnities (Transfer Network) - URBACT	Inspiration from Neaples in comanaging public spaces	I phase approved to implementation
Horizon2020	Mapping Social innovation ecosystem	Waiting for results

Typ of costs	Source of financing	Inne
Taking over building	City property	
Maintenance of the building	At the beginning from city budget	
Cost of animator/host of the whole proces of building up community and responsible for opening the space	At the beginnng, Social Development Department employee	
Social Innovation Fund	Social Development Department budget	